

THAMES VALLEY NEIGHBOURHOOD WATCH ASSOCIATION

AGM 2019 - Saturday, 11th MAY 2019

At Richings Park Golf Club, Iver

MINUTES

1. ATTENDING

David ALDER	TV NHTWA Committee Member and Multi-Scheme Co-ordinator, Chiltern LPA
Naomi ARNOLD	TV NHTWA Secretary, and Stoke Poges, Bucks
Manu BAJAJ	Sand Farm Drive, Burnham, Bucks
Nikki BARRETT	TV NHTWA Committee Member, and Multi-Scheme Co-ordinator, Milton Keynes, Bucks
Jill BELL	Cox Green Lane. Maidenhead, Berks
Keith BELL	Cox Green Lane. Maidenhead, Berks
Guch BHARMA	Marlborough Road, Langley, Slough, Berks
Chris BLACKMAN	Cherry Wood Close , Seer Green, Bucks
Gwen BROOKES	Westfield Road Long Wittenham
Keith BROOKS	TV NHTWA Committee Member, and Multi-Scheme Co-ordinator,Whitchurch on Thames, Oxon
Martin BROOKES	Westfield Road Long Wittenham
Jane BROWN	TV NHTWA Committee Member, and Multi-Scheme Co-ordinator, Iver, Bucks
Katy COCKRAM	Sherwood Place, Barton
Bernard CONNOLLY	Haywards Close/Garston Lane, Wantage, Oxon
Rosemary DEAN	Hollybush Lane/Madeleine Close, Amersham
Peter FLYNN	Willow Lane , Amersham, Bucks
E Rae GARDEN	Limes Avenue, Aylesbury, Bucks
Bridget HAFFENDEN	High Street, Sutton Courtenay, Oxon
Mark HAFFENDEN	High Street, Sutton Courtenay, Oxon
Peter HEILBRUNN	Copperkins Grove, Amersham, Bucks
Brian HILL	Chair of Princes Risborough and District NHTW Assoc.
Antony HINTON	Palliser Road, Chalfont St Giles Bucks
Jackie INGRAM	Stanley Road, Oxford
Dudley IVES	Mortimer. Berks
Monica JOFFE	Cokes Lane, Little Chalfont, Bucks
Stan JONES	TV NHTWA Committee Member, and High Wycombe, Bucks
Karen KIDD	Home Close, Wootton, Oxon
David KNIGHT	Bankside, Headington, Oxford
Daphne LALLY	Hollybush Lane/Madeleine Close, Amersham
Eric LEWIS	Webmaster

Maggie LEWIS	TV NHTA Committee Member, and Multi-Scheme Co-ordinator, Camley, Oxford
Kath LITTLE	Thattham, Berks
Malcolm LITTLE	Thattham, Berks
Keith LOMAS	Maple Road, Thame, Oxon
James MAIN	Embrook Place, Wokingham, Berks
Colin MEADS	Windsor and Maidenhead, Berks
Katherine MILES	Bullington Road, East Oxford
Andrea MILLER	Chanctonbury Drive, Sunningdale, Berks
Ewan MILLER	Chanctonbury Drive, Sunningdale, Berks
Angela MONEY	TV NHTA Committee Member, and Multi-Scheme Co-ordinator, Newbury and Thattham, Berks
John MOORE	Fair Ridge, Spinney and Foxleigh, High Wycombe, Bucks
Richard MYERS	Lower Icknield Way, Longwick, Bucks
Paul McCONNELL	Hyde Heath , Bucks
Venkat PATHY	Sandycroft Road, Amersham, Bucks
Geoff PEGG	High Wycombe, Bucks
Brian RICHARDS	TV NHTA Treasurer
Caroline RUSSELL	Ramsay Road, Headington, Oxford
Derek STARK	Bagley Wood Road, Kennington, Oxford
Venkat SUBBANAICKER	Sandycroft
Catherine TURNER	Sturges Road, Wokingham, Berks
Maggie TURNER	Pineapple Road, Amersham, Bucks
Sir Malcolm WILKINS	Tyrells Close, Harwell, Oxford
K WRIGHT	Chalfont Common, Bucks
Jenny ZAREMBA	Donnay Close, Gerrard's Cross, Bucks

TOTAL - 54

2. GUESTS

Mark GODSLAND, MSyl	Cyber Protect Officer
Chris HOLDEN	Senior Trading Standards Officer.
Joe LEATHERBARROW	A Plan Insurance
Superintendent Rebecca MEARS	Thames Valley Police

TOTAL - 4

GRAND TOTAL - 58

3. APOLOGIES

Clive AINSLEY	Milldown Ave Goring on Thames, Oxon
Sue ASHWORTH	Lathbury
Jonathan BOWEN	William Lucy Way, Oxford
Geoff CHOWN	TV NHTA Committee Member, and Multi-Scheme Co-ordinator, Grove, Oxon
Lisa DALHEIMER	Hollow Way Lane, Chesham Bois, Bucks

John DIACK	TV NHWA Committee Member and Windsor and Maidenhead
Bruce FIELD	Kennedy Gardens, Earley, Berks
E Rae GARDEN	Limes Avenue, Aylesbury, Bucks
Bridget HILL	Thame High Street, Thame, Oxon.
Liz JACKSON	Coldicutt Street, Caversham, Berks
Roger JENKING	Joan Lawrence Place Headington Oxford
Beth JOHNSON	Edgcott
Sheila KNOWLES	Old Northford Road, SN 8EY
Val McPHERSON	TV NHWA Chairman, and Longwick, Ilmer, Owlswick and Little Meadle NHW, Bucks
David NEAL	Slade Road, Didcot, Oxon
Muriel PARSONS	Calcot Park Neighbourhood Watch, Reading.
Clare PERCIVAL	
Emerita PILGRIM	Barton NHW group
Lorna PIPER	Steeple Clayton
Susan RICHMOND	Browns Wood, Milton Keynes, Bucks
Pam SIMPKINS	Dolly End
Alan SIMPSON	Tuckers Road , Farringdon East
Graham SYMONS	Fergusson Road, Banbury, Oxon
Linda WHITNALL	Wycombe Rd, Holmer Green, Bucks
Steve WOODWARD	Abbotsbrook, Bourne End, Bucks
Ray WOODYEAR	
Sarah WOOLMER	Newbury, Berks

TOTAL - 27

4. RECORD OF PROCEEDINGS

4.1 Introduction

As the Chair, Val McPherson, was unwell and could not attend, Stan Jones the vice Chairman took the chair and welcomed attendees to the AGM of the Thames Valley NHWA, wishing Val a speedy recovery.

He particularly welcomed the speakers, Superintendent Rebecca Mears, Mark Godsland and Chris Holden.

Unfortunately, David Huse, Chair of National NHWN, had been called away. David Alder, one of our committee members, would read out his remarks. (See 6.1 below).

The Chair then gave an account of some of the activities carried out over the past year (See 6.2 below).

4.2 Treasurer's Report

The Treasurer, Brian Richards, gave his report. The financial situation is healthy but dependent on donations that are difficult to predict. Report attached.

4.3 Election of Committee

Before the vote for the on-going committee the chair announced that the previous day Val McPherson had decided to step down as Chair after 12 years due to her poor health. There hadn't been time properly to thank Val for all the hard work she had put into the Association so this would be done subsequently. The Chair also thanked those others stepping down for their hard work over the past few years viz: Naomi Arnold, Maggie Lewis, Clare Percival and Brian Richards.

Those who put themselves forward for the current year were:

Jane Brown
Angela Money
Nikki Barrett
David Alder
Keith Brooks
Geoff Chown
John Diack
Stan Jones

Each was taken in turn, proposed, seconded and voted in by majority. There followed a vote for officers: Chair, Vice-chair, Secretary and Treasurer. Nominees were - for **Chair, Stan Jones** and for **Secretary, John Diack**. There was no nominee for Treasurer and there has been no time to consider a replacement Vice-chair so the committee would have to co-opt them subsequently.

David Alder officiated in the election for Chair, and Stan Jones was duly elected. John Diack was duly elected as Secretary.

Brian Hill has resigned as examiner so a replacement would be sought.

4.4 Coordinators' Reports

The floor was then opened for attendee Coordinators to describe progress they had made in their areas and several interesting and useful ideas were expressed.

4.5 Presentation

The next item was a special presentation by Superintendent Becky Mears to Naomi for her hard work over many years as Secretary, salesperson and many other roles. Naomi was then presented with a card, glass vase and rose named "Naomi".

The formal part of the AGM was then closed.

5. Guest Speakers and Presentation of Certificates

The first speaker was **Superintendent Rebecca Mears of Thames Valley Police** who talked about local policing.

There followed a **presentation of Certificates** by the Superintendent to those TVNHWA volunteers who have been recognised for their exceptional work. In particular, she presented a special certificate to Val for her enthusiasm and hard work in building up the Association over the past 12 years. The certificate was received on Val's behalf by Maggie. The Chair congratulated all recipients.

David Alder gave the NHWN presentation on their National Strategy on behalf of David Huse. David was thanked for stepping in at the last moment.

The third speaker was **Mark Godsland, Cyber Protection Officer from TV Police** who spoke about the ever-growing threat of Cyber Crime.

The final speaker was **Chris Holden of Trading Standards** who spoke about how we can support lonely and vulnerable people.

The meeting was then closed with thanks to everyone for attending.

Stan Jones 19/5/2019

6. Attachments

6.1 Remarks from David Huse, OBE, Chair of NHWN.

“Firstly, my apologies once again for not being able to make it to the AGM. I live in Warsaw and something has come up here that means I cannot fly over for your AGM, but I have offered to Val to come and see you at another time if this is something you would like.

My plan was to make a few short remarks about our current National situation, some of the headwinds we face and, in that context, to also comment on the 3-year strategy. To follow this with some questions but this is the part I would be happy to park for another occasion.

To start with our overall situation and from a National Charity perspective. In summary it's a curate egg. Some good and some not so good. Starting with the good. Three things

- 1. Our finances are in good health. Both in terms of cash in the bank, which is around £500,000 and also in the way we manage our Finances. Our Treasurer (Joe Pearce) is excellent and is well supported by Michael McClure who reports to John Hayward-Cripps our CEO.*
- 2. We continue to have the support of our three key stakeholders. The Home Office, who give us an annual Grant and our two main sponsors; Co-op Insurance and ERA.*
- 3. John Hayward-Cripps has the team in place he wants, a three-year strategy that he has got Board approval for plus the Chairs of each Force Area and the funds to be able to deliver it.*

Before I come to the not so good bits of the egg, now would be a good time to summarise the three-year strategy for you. The strategy runs from January 2019 until December 2021. So, we are underway. For the people in the audience used to looking at things this way we are 14% time gone. There are two parts to the strategy

- 1. This year is about fixing the fundamentals.*
- 2. Next year and into 2021 it's about engaging new audiences into our cause.*

Some comments about both aspects.

*In terms of **this year** the strategy as written lists 10 outputs but as a Board we are prioritizing three things. And these three elements were all the ones that members said were the most important following the seminars last summer. The three things are*

- 1. Fixing our IT system.*
- 2. Giving people a reason to join Neighbourhood Watch*
- 3. Measuring what we do both Nationally and giving you an easy to use tool to do so locally.*

There are deliverable dates against each of these that were shared at the meeting we had with the Chairs in March. So, you know when to expect each of these to land.

Most importantly, what we want to avoid doing is designing all of the above in an ivory tower. To avoid delivering finished product that isn't what you need and wasting time and money. So, the Board has agreed that we are also going to measure the uptake by members of each of these three items. This is also why it's important you can engage with the strategy and the work supporting it.

In terms of next year and the year after, the plan on how to engage new audiences needs to be written up and approved this year. So, we are ready to action it from the start of next calendar. This work is about to start.

So as a National Board we are thinking about this year in two ways. Delivering a series of three big outputs to help make your current jobs better and also approving a plan that describes how we are going to engage new people; specifically, who they are, what it will take, over what time period and with what impact. This plan we are expecting in the Autumn and before the National AGM which is on September 26th in Birmingham, so we can share this with you.

Why is this last piece of work so important? This is the headwind part of the curate's egg. There are two reasons

- 1. We are losing membership and have been for the last 7 years. We have just commissioned a piece of research from Nottingham Trent University. Its available for you to see. It shows us that two years ago our UK coverage had*

fallen to 9% of all households and if you project the recent declines, we can say we are down to just 7% in 2019/20. Across the total UK. So, we have to act and act quickly.

*2. We have competition that we haven't had in the past and they are quick and agile. They reflect the Society and times we live in and we need to respond to these factors too. That is not to say that our traditional model does not have a place going forward. **It most certainly does, which is why we are doing what we are doing this year.** But at 7% of the UK there are 93% of Households that don't yet engage with the value and basis of what we stand for and we know from the same research that if we can find ways to give them our cause that meets their needs and situations, they will come. This is the job of the Central team. To lead this work. It is vitally important and needs to be thorough and detailed. We don't have much time left; we need to get it right this year for 2020 and 2021 and beyond."*

6.2 Activities over the Past Year

It has been a changeable and challenging year. In May the new GDPR regulations came into place. TVP decided that, due to the new regulations, they could not continue to vet co-ordinators and a Consent form was agreed which would include the Ethics and Standard Guidelines.

Our committee have been very busy, and I have picked a selection of their activities.

Angie Money who covers West Berkshire has sent out 52 new NHW packs and has set up 20 new schemes since January this year.

She holds meetings 4 times a year in Newbury, speaks on local radio promoting NHW and runs a Facebook group. Angela is currently updating NHW/TVP database to ensure her records are correct.

David Alder - covers Chilterns LPA & has been updating the database and finding lost schemes and mapping them on the NHW data base. This exercise is nearly complete so he is now focusing on new schemes. He has introduced new Area Groups to share ideas and tackle problems. Bucks CC " Street Associations" has been introduced to his Co-ordinators to take up on a voluntary basis, and early signs are positive for the community building concept.

Maggie Lewis organised NHW meetings with local police, Councillors, Residents Associations and Community Meetings. Networking meetings with Oxford Public Spaces Drug Taskforce, Oxford City Community Partnership, Fire Prevention and Age UK(Oxfordshire). Maggie is currently producing a database of active co-ordinators, focusing on areas that are not covered by NHW schemes. She is chair of a newly formed Oxford NHW Association and sends out daily information to all members.

Nikki Barrett MK NHW last year ran a very successful pilot scheme, by leaflet drop and speaking to numerous residents at 510 houses in the MK. They did this with the support of Police Cadets and Ward Councillors for that area. They generated considerable interest with new schemes being set up.

In Wycombe, **Geoff Pegg** has addressed 7 public and 22 private groups re crime prevention with emphasis on risks posed on cons and scams (including Dosti & Asian ladies' groups) and held table displays on 12 occasions. Helped established the first Street Association in the county. As a result of registering our activities re increasing the awareness of cons and scams with Friends against scams (part of National Trading Standards) they were awarded "Organisation status" and we believe we are the only NHW group to be so recognised in the country. We have also been nominated, for a second time in our existence, for the Queen's Award for Voluntary Services.

Jane Brown has been involved with NHW since the mid 90's. Started a NHW scheme in her road 11 years ago, has been the Area Co-ordinator for Iver for the last three years and is MSA for South Bucks. She is a member of the South Bucks Community Forum and an administrator on the Iver, Iver Heath and Richings Park crime watch group on Facebook. Produces weekly newsletter "Informed Ivers".

John Diack has been carrying out a long overdue review of co-ordinators in Windsor & Maidenhead to identify a core of NHW approved Active ones. Formed South Maidenhead NHW Association and others are planned. Established good working relationships with RBWM Police including Area Commander, TV Alert Administrator, Community Wardens and Trading Standards. Set up NHW Facebook and is a Member of One Borough Group.

SJ/JD/21/5/19